

## Five pillars of the ESG strategy

## 1 PROVIDE CARE EXCELLENCE WHILST ENSURING DIGNITY AND CHOICE



## Sustainable Development Goals

## Good health and well-being

3.4 Promote mental health and well-being



## Industry, innovation and infrastructure

9.1 Develop quality reliable, sustainable and resilient infrastructure

## 2 BE THE EMPLOYER OF CHOICE



## Quality education

4.4 Substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship



## Gender equality

5.1 End all forms of discrimination against all women and girls everywhere

5.2 Eliminate all forms of violence against all women and girls in the public and private spheres



## Decent work and economic growth

8.8 Protect labour rights and promote safe and secure working environments for all workers



## Reduced inequalities

10.2 Empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status

10.3 Ensure equal opportunity and reduce inequalities of outcome, including by eliminating discriminatory laws, policies and practices and promoting appropriate legislation, policies and action

## 3 CONTRIBUTE TO FINDING INNOVATIVE SOLUTIONS FOR A MORE INCLUSIVE SOCIETY



## Good health and well-being

3.4 Promote mental health and well-being



## Decent work and economic growth

8.6 Significantly reduce the proportion of youth not in employment, education or training



## Industry, innovation and infrastructure

9.5 Enhance scientific research and public and private research and innovation spending



## Partnerships for the goals

17.17 Encourage and promote effective public, public-private and civil society partnerships

## 4 BE A COMMITTED AND RESPONSIBLE LOCAL PLAYER



## Decent work and economic growth

8.3 Promote the creation of decent jobs and stimulate the creation of small- and medium-sized enterprises



## Reduced inequalities

10.2 Empower and promote the social and economic integration of all, irrespective of economic status



## Responsible consumption and production

12.6 Encourage companies to adopt sustainable practices and to integrating sustainability information into their reporting cycle

## 5 REDUCE OUR ENVIRONMENTAL FOOTPRINT



## Affordable and clean energy

7.2 Increase substantially the share of renewable energy

7.3 Improve energy efficiency



## Industry, innovation and infrastructure

9.4 Upgrade infrastructure and retrofit industries to make them sustainable, with increased resource-use efficiency and greater adoption of clean and environmentally sound technologies and industrial processes.



## Sustainable cities and communities

11.6 Reduce the adverse environmental impact of cities, including by paying special attention to air quality and waste management



## Responsible consumption and production

12.3 Reduce food waste

12.4 Achieve the environmentally sound management of waste to reduce pollution

12.5 Substantially reduce waste generation through prevention, reduction, recycling and reuse



## Climate action

13.2 Integrate climate change measures into policies and strategies